

****Acceptance of Terms****

By enrolling in a training program offered by Care First Education LLC ("the Company"), participants, businesses, employers, organizations, or any entities (collectively referred to as "Registrant") agree to adhere to these policies. The Registrant is responsible for reviewing and understanding the terms and conditions before registration. By registering for a course with Care First Education LLC, the Registrant acknowledges that they have read, comprehended, and agreed to be bound by these terms and conditions.

****Registration and Fees****

Pre-registration Closure: Registration will close two business days before the scheduled class. Registrations submitted after this deadline will incur a late processing fee of \$5.00. Participants who wish to attend a class but have not pre-registered may do so as walk-ins. However, they must complete their registration and submit payment before the start of the class. Registration and payment can be processed online by clicking the "View and Pay" button in the Invoice email. All walk-in participants must print their first and last name, address, telephone number, and email address on the instructor's roster before the class commences. Please note that we do not accept checks for walk-in payments.

Payment by Check: Personal checks are not accepted as payment for our products or services unless explicitly approved by our office. Payments by check may be arranged but require pre-approval from Samantha Hammond. For inquiries regarding check payments or to seek approval, please contact samantha@carefirsteducation.com. *Important:* A fee of \$35 will be assessed for any returned checks, regardless of the reason for the return.

Certificate Reprint Fee: A fee of \$3 will be charged for reprinting certificates or wallet cards if errors occur in the participant's name due to incorrect information provided at the time of registration.

****Refund Policy:****

Cancellation by Participant: Refunds are available only if a cancellation notice is provided at least 72 hours before the class starts. No refunds will be issued after this time under any circumstances.

Credits for Non-Attendance: Participants who cannot attend within the 72-hour window will receive a credit for the full amount paid, applicable towards any future class, whether online, blended, or in-person, offered by Care First Education LLC. These credits do not expire.

****Class Cancellations and Rescheduling:****

Weather or Unforeseen Circumstances: In the event a class is canceled due to weather or other unforeseen circumstances, registered participants will receive a credit valid for any future class. We strive to reschedule classes and will notify participants via the provided email address regarding any changes.

Notification of Changes: The decision to postpone morning classes will be made by the evening prior, while decisions regarding afternoon classes will be finalized by the morning of the class.

****General Provisions:****

Changes to Classes, Programs, and Pricing: Care First Education LLC retains the right to modify classes, programs, and pricing without prior notice.

Discounts and Promotions: Discounts and promotions are offered at the company's discretion and are not guaranteed.

Exclusions from Fundraiser Programs: Classes or programs specifically designed as fundraisers are ineligible for discounts or promotions.

****Liability:****

Care First Education LLC disclaims all liability for any personal injury, property damage, or other harm that may occur during or as a result of participation in any course offered. Registrants agree to release, indemnify, and hold harmless Care First Education LLC, along with its officers, directors, employees, and agents, from any claims, liabilities, damages, losses, and expenses—including, without limitation, reasonable legal and accounting fees—arising out of or related to their participation in the course.

****Modification of Policies:****

Care First Education LLC disclaims all liability for any personal injury, property damage, or other harm related to participation in any course offered. Registrants agree to release, indemnify, and hold harmless Care First Education LLC, its officers, directors, employees, and agents from any claims, liabilities, damages, losses, and expenses, including reasonable legal and accounting fees, arising from their participation in the course.

****Governing Law:****

This policy and any disputes arising from it will be governed by the laws of the state where Care First Education LLC is registered, without consideration of its conflict of law provisions.

****Contact Information:****

For any questions or additional information regarding our Registration and Refund Policy, please feel free to contact samantha@carefirsteducation.com.